

# annual report 2010

## ENOUGH SUPPORT AND CHALLENGE FOR YOU TO RISK A BETTER FUTURE

Over the last year the Dunedin Methodist Mission ("The Mission") has delivered exceptionally high quality social services, focussed on personal and social change, under increasingly difficult circumstances.

At the time of writing, more than 10% of unskilled workers are unemployed. For young Māori and Pasifika the rate is over 25%. There are 95,000 young people not in education, employment or training. Universities, polytechnics and private training establishments have seen their funding cut or capped, with the loss of community night classes for over 160,000 people. Yet Work and Income has changed its case-management system, so that for most there will be no continuity or relationship with their case manager.

The government has announced its intention to remove the right of grievance from all new employees, which is likely to leave over 140,000 New Zealanders at risk every year. They also intend allowing employers to question employees' integrity on the basis of a single day's sick leave.

The emissions trading scheme has increased the cost of power and fuel. The much-heralded tax breaks are now shown to disproportionately favour the well-off. Loan sharks and problem gambling are resurgent, and family credit card debt is mounting. By the time this report is published, the impact of GST and ACC levy increases will be being felt by low and middle income families, and many will be worrying about the financial demands of the Christmas season.

Despite the Budget day speeches, government funding of the community and health sectors has actually decreased in real terms, and services such as Advisory and Support Centre Otago have closed and others are at threat.

While the government's rhetoric of care often sounds plausible, the tools and mechanisms of policy seem disconnected and ever more able to wring the dignity, the resources, and the resiliency out of the most vulnerable in society.

John Wesley called upon Methodists to "do all of the good that you can, by all the means that you can, in all of the ways that you can, in all of the places you can, at all the times you can, for all the people that you can". Undoubtedly, these are the kind of times he had in mind when he made this call.

The challenge for The Mission is to respond in ways that are meaningful for those enduring. It is time for those of us active in the pursuit of social justice to make more present and more real the humanity of those we work with; to draw out more tangibly the links between all of us, rich and poor – and in a way that recognises that a lack of resources is not the same as a lack of solutions.

This year we have chosen (amongst other things) to:

- > Re-energise our relationship with Te Runanga O Otakou, leading to a jointly created Te Reo Maori version of StoryBook Dads, at the Otago Correction Facility;
- > Support the Tongan Methodist Women's Fellowship in Wellington to prepare a research proposal for their amazing Laulotaha programme;
- > Spoken out at the Dunedin City Council and in the media on:
  - DCC Social Housing Strategy, Gambling Venue Policy, Economic Development Strategy, South Dunedin Library, John Wilson Drive Management Strategy (a noted suicide location), Draft South Dunedin Retail Centre Strategy, and the Future of Carisbrook.
  - Changes to the Work and Income Case-Management System.
  - The government's 2010 Budget.
  - The citizens' initiated referendum proposal for Binding Referenda.
  - The proposed extension of the 90 day trial period to large employers so that almost all new employees have no right of grievance.
- > Create a Heater Bank in Mosgiel for those struggling financially through winter.
- > Create a new community-building initiative ("Float Your Vote") aimed at increasing participation in local and central government elections through a more accessible meet-the-candidates forum.
- > Pilot a new strengths-based engagement, monitoring and evaluation model known as Client Directed, Outcome Informed ("CDOI" see www.heartandsoulofchange.com) with all those we work with; from children in our preschool to adults living in aged care facilities.
- > Deliver leading-edge adult and youth education, child and family, and community and social services on four permanent sites and many other temporary ones.
- > Celebrate our 120th birthday with great (if momentary) satisfaction.

The Mission is now three and a half years into a planned five year change programme. Last year's deficit was caused in large part by the international credit crunch. This year's deficit is less than that which the board authorised as an investment in The Mission's future. The Mission's regeneration is on track.

Antoine de Saint-Exupéry wrote that if you want to build a ship, don't drum up people to collect wood and don't assign them tasks, but rather teach them to long for the endless immensity of the sea.

In the spirit of Saint-Exupéry, we now call on YOU to inspire those in your neighbourhoods and communities to long for and do what they can locally for all to have fair and reasonable access to the resources that will help them to build meaningful and fulfilling lives.

Finally, the board and chief executive wish to record in this report our recognition and appreciation of the new level of creative thinking; commitment to the Methodist theologies of social justice, servanthood and stewardship; efficiency and practical action brought to The Mission's work by our new echelon of senior staff, and simply amazing front line staff.

**Laura Black, Chief Executive**  
**Colin Gibson, Chairman**

## OUR PEOPLE, OUR THANKS FUNDERS & DONORS

Ace Shacklock Trust, Ako Aotearoa, Anne Potter & Associates, Child Health Services Trust, Child Youth and Family (Ministry of Social Development), Community Organisation Grants Scheme, Department of Corrections (Otago Corrections Facility and Community Probation Services), Dunedin ACE Network Schools, Dunedin City Council, Dunedin Economic Development Unit, Family & Community Services (Ministry of Social Development), Foodstuffs New Zealand, Healthcare Otago Charitable Trust, Housing New Zealand, Methodist Church of New Zealand Te Haahi Weteriana O Aotearoa, Ministry of Education, New Zealand Lottery Board, Otago Community Trust, Otago Farmers' Market Trust, Otago Foundation Trust Board, Perpetual Trustees, Presbyterian Synod, Taieri Strath-Taieri Public Health Organisation, Tertiary Education Commission, Tindall Foundation, Trustees Executors, Work and Income (Ministry of Social Development), Workbridge.

## STAFF

Janette Bain, Laura Black, Francesca Bolgar, Wendy Bourne, Michael Bown, Carmina Bridgman, Virginia Bridgman, Heidi Brodie, Catriona Brown, Frances Brown, Joanne Bruce, Rebecca Cameron, Sarah Campbell, Rodger Campbell, Marjorie Cape, Shona Cassidy, Yvonne Cattermole, John Crawford-Smith, Adrienne Dearnley, David Eggers, Maree Eggers, Rewa Elliot-Sharpin, Rosalie Foote, Lisa Foster, Rachael Foster, Sandra Fox, Alexandra Fusco, Gail Geels, Rachel Gibb, Angel Gosling, Pip Hannah, Sham Harris, Jennifer Haydon, Kay Healey, Lily Heathmore, David Henry, Melissa Hodder, Denise Howard, Peta Hudson, Shona Johnsen, Fiona Kelcher, Donna Kennedy, Amelia-Kate Keogh, Elaine Knight, Sharon Landreth, Lucie Leckie, Marilyn Lewis, Elaine Mason, Patricia McCarty, Margaret McEntee, Kimberley McKeay, Bradley Montgomery, Tenzin Mullin, Lyn Nicholson, Bobbie Parata, Charles Pearce, Heather Pickering, Stuart Porter, Bronwyn Powell-Grubb, Kylie Preedy, Katrina Rawson, Tania Robinson, Jessica Rose, Judith Samson, Russell Sands, Julie Savage, Sherilee Shackleton, Shona Sloccombe, Tamatea Smith, Vikky-Lee Spiers, Nicola Tamati, Enoka Taufua, Virginia Theis, Christine Thomas, Kirsty Thomson, Nicola Thompson, Pam Tomkins, Ana Tu'i, Moeroa Uriaro, Helene Zdenka.

## BOARD

Austen Banks, Colin Gibson (Chair), David Polson, John Gallaher, Joy Clark, Julie Pearce, Natalie Karaitiana, Nigel Pitts, Stuart Grant.

## SUPPORTERS & COLLEAGUES:

Age Concern, Christchurch Methodist Mission, Community Corrections, Diana Tana, Dunedin Council of Social Services, Dunedin Parish of the Methodist Church, Dunedin Primary Schools, Dunedin Strengthening Families Network, Gregor Morgan, Lindsfarne Methodist Church, Malcam Charitable Trust, Methodist Mission Aotearoa, Methodist Mission Northern/Lifewise, New Zealand Qualifications Authority, Otago Polytechnic, Otago-Southland Synod of the Methodist Church, Otago Youth Wellness Trust, Palmerston North Methodist Social Services, Public Health South, Rev Cornelia Grant, Rev Donald Phillipp (Ret), Rev Stuart Grant, Rochelle Parry, Sinoti Samoa, South Dunedin Salvation Army Store, Strengthening Families, Te Hou Ora, Te Rununga O Otakou, Te Taha Maori o Te Haahi Weteriana o Aotearoa, Vahefonua Tonga, Wesley City Action, Wesley Community Action, Willing Workers.

# our mission

## APPROACH COMMUNITY LEARNING

Approach has worked with over 200 students this year; assisting them to achieve qualifications and believe in themselves as learners. Important elements are the students' creation and ownership of their goals, their overcoming learned negativity around learning in general, and the creation of hopes and dreams for future employment and further training.

Approach students have completed more than 530 National Qualifications Framework Unit Standards; 2123 credits in total (that's more than 70,000 hours of learning), largely by people who started their study with us with significant literacy and numeracy barriers.

- > Our focus on specialist teaching of foundation skills (including literacy and numeracy in their broadest sense) continues to win praise and create opportunities for new beginnings for our learners. Our Family Literacy projects helped all members of participating families to see themselves as learners, boosting parenting at the same time, and grew significantly.
- > An outstanding year for educational achievement by our students, with many learners completing their first ever National qualifications, including Computing, Business Administration, Employment Skills and NCEA.
- > Many of the graduates were also prisoners in the Otago Corrections Facility boosting self belief and confidence through success. We also delivered our highly successful StoryBook Dads literacy and Next Steps re-integration programmes at the facility.
- > A great Family Learning Day was held as part of our celebration of Puaka Matariki.

## CHILD & FAMILY SERVICES

Our Early Learning Centre (nursery and preschool) provided learning and care to 80 children, from more than 60 families. A very high proportion of these families come from South Dunedin, Brockville and the North East Valley.

Wise Up Walk Tall Tamariki provided action-learning life skills to 211 children aged 6-13 from 14 schools.

Our Out of School programme had 135 children engaged in activities after school and during the holidays.

And our Edible Gardens programme helped 90 children from 3 schools grow, appreciate (and devour) fresh, tasty, vegetables in a family learning environment.

- > The new management team at the Early Learning Centre has settled in well, quickly developing sound professional and personal relationships. The Practice Leader has begun an exciting new programme of staff development and new activities for the children. The ELC roll continues to be full, with a healthy waiting list. A maintenance catch up has improved the Centre's environment, although the physical condition of the Centre means that the Mission's development of Wesley Village remains a critical initiative.
- > Our Wise Up, Walk Tall Tamariki programme has been well received over the past 12 months, with enquiries each term from "new" schools to come on board. This is a reflection of the success of the programme and the excellent work done in the community by the team.
- > Our Edible Gardens programme continues to establish vegetable gardens within schools and teach groups of children horticultural skills.
- > Our OSCAR programme has successfully run throughout the school holidays offering an exciting range of activities for the children. Numbers of children attending are rising as community awareness of the programme increases.

## COMMUNITY & SOCIAL SERVICES

Our Support and Advocacy Workers provided support, advocacy, advice, referrals and most importantly the chance for a simple chat to more than 1544 people, including 461 through our Home Support Services, and 1083 through our community based Support and Advocacy Workers.

Arahina Family Support Centre helped 1183 people with budget and Curriculum Vitae preparation, referral to other agencies, employment assistance, engage successfully with other agencies (e.g. Child Youth and Family, and Work and Income), address family violence issues, and engage with health issues. 2039 people attended Arahina courses like Food on a Budget.

- > The successful integration of Arahina Family Support Centre in Mosgiel into The Mission has continued after our October 2008 merger. We are very pleased to have signed a High Trust Contract with the Ministry of Social Development in support of the advice, advocacy, social work, and learning for families and children that is delivered there. Arahina has seen

a significant rise in the number of people seeking support as a result of domestic violence and health related issues over the last year.

- > Our Support and Advocacy Worker based at the Mission's Early Learning Centre continues to engage with families of children attending the centre. There has been a notable increase in crisis situations due to the added stress and pressure facing families during an economic recession.
- > Well into its second decade of operation, SPAN Caversham continues to attract new members who attend this gathering for independent elderly people to enjoy a variety of social and community activities, with an average 40-45 attendees each week.
- > The demand for our Home Support services remains high. Whilst previously the majority of referrals were elderly people in South Dunedin this year has seen an increase in referrals from single parent families across all areas of Dunedin.
- > Our other Support and Advocacy Workers continue to be busy with full caseloads.
- > Community and Social Services are now offering a counselling service one day a week for students attending Approach Community Learning. This service is provided by an experienced and well qualified counsellor and is still in the early stages of roll-out. We look forward to further evolution of the service.

## Grant Thornton

### Audit Report

Audit
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### To the Board of The Methodist Mission

We have audited the summary financial statements of The Methodist Mission for the year ended 30 June 2010.

**Board Responsibilities**  
The Board is responsible for the preparation of summary financial statements, in accordance with New Zealand law and generally accepted accounting practice.

**Auditor's Responsibilities**  
It is our responsibility to express to you an independent opinion on the summary financial statements.

**Basis of Opinion**  
We conducted our audit in accordance with New Zealand Auditing Standards. We planned and performed procedures to ensure the summary financial statements are consistent with the full financial statements on which the summary report is based. We also evaluated the overall adequacy of the presentation of information in the summary financial statements against the requirements of FR5-39, *Summary Financial Reports*.

Other than in our capacity as auditor we have no relationship with or interests in The Methodist Mission.

**Qualified Opinion**  
The Board has utilised Rating Valuations for the purpose of revaluing the land and buildings included in these financial statements. This is a departure from applicable Financial Reporting Standard No. 3 (FRS-3), which requires an independent valuation at fair value on basis appropriate for financial reporting. The Board has not had the rating valuation reviewed to ascertain the appropriateness of the basis utilised and therefore the Board has not calculated the financial effect of this departure from the applicable financial reporting standard.

We have not been able to access the appropriateness of the carrying amounts of the buildings and therefore we have not been able to reliably estimate the effect of this departure.

Our examination of the Summary Financial Statements was completed on 3 September 2010 and our qualified opinion is expressed as at that date.

*Grant Thornton*

Grant Thornton New Zealand Audit Partnership  
Christchurch

Chartered Accountants  
Member of Grant Thornton International Ltd

# our money

## SUMMARY FINANCIAL REPORT

### Statement of Financial Performance for the year ended 30 June

#### How the dollars were made

	2010	2009
Income received from services	1,831,865	1,913,789
Income from donations, bequests and grants	151,098	217,639
Income from interest and investments	457,798	(92,594)
Income from Wesley Village pledges	4,123	47,047
<b>Total operating revenue</b>	<b>2,444,884</b>	<b>2,332,723</b>

#### How the dollars were spent

Cost of providing services	2,654,417	2,701,057
Expenses from Wesley Village Appeal	48,205	65,747
<b>Deficit for the year</b>	<b>(257,738)</b>	<b>(680,923)</b>

### Statement of Movements in Equity for the year ended 30 June

Equity at the start of the period	6,346,821	7,027,744
Deficit for year	(257,738)	(680,923)
<b>Equity at the end of the period – what we are worth</b>	<b>6,089,083</b>	<b>6,346,821</b>

### Statement of Financial Position as at 30 June

#### Capital and reserves

General reserves	6,089,083	6,346,821
<b>Total equity</b>	<b>6,089,083</b>	<b>6,346,821</b>
<b>Represented by:</b>		
Fixed assets	1,353,190	1,325,860
Non-current investments	4,777,894	4,644,701
Call deposits	173,188	451,095
Other current asset	162,329	175,794
Total assets – what we own	6,466,601	6,597,450
Total current liabilities – what we owe	377,520	250,629
<b>Net assets</b>	<b>6,089,083</b>	<b>6,346,821</b>

### Provision of services for the year ended 30 June

Where the dollars were made and spent	2010	2009	2010	2009
Approach Community Learning:	Income received		Cost of service	
Adult Learning	650,827	589,621	686,763	639,486
Youth Training	169,151	167,277	276,345	130,221
Prison Education	14,615	16,000	27,525	14,825
<b>Community &amp; Social Services:</b>				
Support & Advocacy	23,080	27,186	120,876	98,115
Span Caversham	11,060	11,236	14,435	15,052
Arahina Support Centre	49,411	15,520	92,151	70,305
Smart Food	-	150,630	-	211,518

### Child & Family Services:

Early Learning Centre	850,888	868,457	1,206,614	870,082
Walk Tall Tamariki	15,652	14,903	60,041	61,399
OSCAR After School Programme	-	7,754	-	22,442
OSCAR Holiday Programme	18,330	24,608	23,104	21,280
Edible Gardens	-	250	15,498	10,234
<b>Other services:</b>				
Administration	28,851	20,347	131,065	536,098
<b>Total operations revenue</b>	<b>1,831,865</b>	<b>1,913,789</b>	<b>2,654,417</b>	<b>2,701,057</b>

### Changes in Accounting Policies

There have been no changes in accounting policies applied during the period except an adjustment to the Wesley Village pledges. The Methodist Mission had decided to change its accounting policy to recognise these pledges as revenue received in advance instead of revenues. All other policies have been applied on bases consistent with those used in previous periods.

### Subsequent Events

In August 2010, The Methodist Mission had resolved to transfer all its investments managed by Forsyth Barr to Methodist Trust Association. The transfer of these investments will be actioned in October 2010.

### Summary Financial Report

Specific disclosures included in this Summary Financial Report have been extracted from the full financial report for the year ended 30 June 2010. The full financial report has been audited, and a qualified audit opinion has been received. This Summary Financial Report has been examined by the Auditor for consistency with the full financial report, and has been found to be consistent.

This summary of financial statements have been approved for issue by the Board as per the date of the audit report.

This Summary Financial Report cannot be expected to provide as complete an understanding of the organisation's affairs as the full financial report, a copy of which may be obtained upon request from The Methodist Mission, PO Box 2391, Dunedin 9044.

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